CORE HEALTH & FITNESS

PRODUCT WARRANTY MATRIX

Each Core Health & Fitness product will carry its own limited warranty as set forth on the Official Core Health & Fitness website. Such warranty will be buyer's sole and exclusive remedy for any breach of warranty. Core Health & Fitness disclaims all other warranties expressed or implied or statutory, including any warranty of merchantability, any warranty of fitness for a particular purpose and any implied warranties arising from a course of dealing or usage of trade. This warranty supersedes all other warranties, including any warranties based on oral representations. This warranty extends only to the original end user customer and is not transferable. This warranty does not cover defects caused by negligence; improper maintenance; improper storage; misuse; installation not in accordance with Core Health & Fitness' printed instructions; abuse; normal wear and tear; contact with liquids; application other than intended use; or installation of unapproved third party products. Core Health & Fitness' sole liability under this or any other warranty expressed or implied is limited to repair or replacement or refund as determined solely by Core Health & Fitness. Repair, replacement or refund as determined solely by Core Health and Fitness will be the sole and exclusive remedies for breach of warranty or any other legal theory including theories for the recovery of consequential or incidental damages. Some states do not allow the exclusion or limitation of incidental and consequential damages, so the above limitation may not apply. Warranty returnable items are required to be returned to Core Health & Fitness within 21 days of the parts arriving or service completion. Any items not returned within 21 days may be subject to a core charge.

	UNITED STATES / CANADA - WARRANTY STATEMENT			UK / GERMANY / BRAZIL	All OTHER GLOBAL MARKETS
	COMMERCIAL Facilities that charge dues and/or > 8 hours/ day usage	**LIGHT COMMERCIAL/VERTICAL** Non-dues paying facility and < 8 hours/day usage	**CONSUMER** Home setting, equipment used by home occupants only.	**INTERNATIONAL COMMERCIAL**	**INTERNATIONAL DISTRIBUTION**
CARDIO WARRANTY					
STAR TRAC 10TRX FREERUNNER, STAIRMASTER 10G	Limited 10 year warranty on structural frame not including coatings, all other components 5 years parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components 5 years parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components 10 years parts and 5 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components 5 years parts and labor*.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 5 years parts.
STAR TRAC 8 SERIES TREADMILLS, STAR TRAC 6 SERIES TREADMILLS	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts and labor, all other components warranted for 2 years parts and 1 year labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts and labor, all other components warranted for 3 years parts and 3 years labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts and labor, all other components warranted for 10 years parts and 3 years labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts and labor, all other components warranted for 2 years parts and 2 years labor, wear items* 2 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts, all other components warranted for 2 years parts, wear items** 1 year parts.
STAR TRAC 6 & 8 SERIES ELLIPTICALS, UPRIGHT/RECUMBENT BIKE, & STAR TRAC VIRTUAL BIKE	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 1 year labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 years labor	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 10 years parts and 3 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts..
STAIRMASTER 8GX, FREECLIMBER, JACOBS LADDER (JL, JLX & STAIRWAY GTL)	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 1 year labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 10 years parts and 3 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts.
STAIRMASTER JACOBS LADDER 2	Not intended for commercial use.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 years labor. LCD Other Cardio: 3/3/0	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 years labor. LCD Other Cardio: 3/3/0	Not intended for commercial use.	Light Commercial* Only -- Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts.
STAR TRAC 4 SERIES TREADMILL	Not intended for commercial use.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 5 years parts and 2 years labor. Wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 10 years parts and 3 years labor. Wear items* 1 year parts and labor.	Not intended for commercial use.	Light Commercial*" Only -- Limited 10 year warranty on structural frame not including coatings, 5 years parts, 1 year wear items**.
STAR TRAC 4 SERIES CROSS TRAINER, UPRIGHT BIKE, RECUMBENT BIKE, & 4G	Not intended for commercial use.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 5 years parts and 2 years labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 10 years parts and 3 years labor.	Not intended for commercial use.	Light Commercial*"Only -- Limited 10 year warranty on structural frame not including coatings, 5 years parts, 1 year wear items**.
STAR TRAC S-TRC	Limited 10 year warranty on structural frame not including coatings, motor and MCB 5 years parts and labor, all other components warranted for 2 years parts and 1 year labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 3 years parts and labor. Wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 10 years parts and 3 years labor. Wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 2 years parts and 2 years labor. Wear items* 2 years parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts, all other components warranted for 2 years parts. Wear items** 1 years parts.
STAR TRAC S-TRX	Not intended for commercial use.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 3 years parts and labor.Wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts and labor, all other components warranted for 10 years parts and 3 years labor. Wear items* 1 year parts and labor.	Not intended for commercial use.	Light Commercial*" Only -- Limited 10 year warranty on structural frame not including coatings, motor & MCB 5 years parts, all other components warranted for 2 years parts. Wear items** 1 years parts.
STAR TRAC S SERIES CROSS TRAINER, UPRIGHT BIKE, & RECUMBENT BIKE	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 1 year labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 10 years parts and 3 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts.

*Wear items include treadmill belts and decks. Contact your Core Health & Fitness sales representative for full commercial, light commercial and consumer warranty detail. additional restrictions may apply; see your sales representative for detailed warranty information. warranty is subject to change. warranties vary in different countries. Warranty period begins on the date that product is installed, determined by registration with Core at time of install. Registration is required, and registration effective date can be no later than 1 year after initial ship date from Core. Updated 1/2026

CORE HEALTH & FITNESS

PRODUCT WARRANTY MATRIX

	UNITED STATES / CANADA - WARRANTY STATEMENT			UK / GERMANY / BRAZIL	All OTHER GLOBAL MARKETS
	COMMERCIAL Facilities that charge dues and/or > 8 hours/ day usage	**LIGHT COMMERCIAL/VERTICAL***** Non-dues paying facility and < 8 hours/day usage	**CONSUMER** Home setting, equipment used by home occupants only.	**INTERNATIONAL COMMERCIAL LIGHT COMMERCIAL/VERTICAL***	**INTERNATIONAL DISTRIBUTION LIGHT COMMERCIAL/VERTICAL***
HIIT WARRANTY					
HIITMILL, HIITMILL X	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 1 year labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 year labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 10 years parts and 3 year labor, wear items* 1 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labor, wear items* 2 year parts and labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts, wear items** 1 year parts.
HIIT BIKE, HIIT UBE, HIIT ROWER, HIIT SKI, HIIT BIKE PRO	Limited 10 year warranty on structural frame not including coatings, 2 years warranty on parts,1 year warranty on labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 3 years parts and 3 year labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 10 years parts and 3 year labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts and 2 years labor.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts.
BOXMASTER	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - spring arm assemblies & main frame mounting tube. 1 year on unlisted parts, handles & accessories. 6 months on upholstery. 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - spring arm assemblies & main frame mounting tube. 3 years on unlisted parts, handles & accessories. 6 months on upholstery. 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - spring arm assemblies & main frame mounting tube. 3 years on unlisted parts, handles & accessories. 6 months on upholstery. 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - spring arm assemblies & main frame mounting tube. 1 year on unlisted parts, handles & accessories. 6 months on upholstery. 2 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - spring arm assemblies & main frame mounting tube. 1 year on unlisted parts, handles & accessories. 6 months on upholstery.
STRENGTH WARRANTY					
NAUTILUS INSPIRATION STRENGTH, ONE, EVO, HUMANSPORT, LEVERAGE, IMPACT STRENGTH, INSTINCT (LIGHT COMMERCIAL)*, INSTINCT SMITH MACHINE, PLATE LOADED, XPLOAD, XPLOAD ZONE, MULTI-STATIONS, BENCHES AND RACK, PILATES**	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - guide rods, plates, bearings, etc. 1 year on minor mechanical components - plate switches, cables, grips, etc. 1 year on upholstery, 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - guide rods, plates, bearings, etc. 3 years on minor mechanical components - plate switches, cables, grips, etc. 1 year on upholstery, 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 10 years parts on major mechanical components - guide rods, plates, bearings, etc. 10 years on minor mechanical components - plate switches, cables, grips, etc. 1 year on upholstery, 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - guide rods, plates, bearings, etc. 1 year on minor mechanical components - plate switches, cables, grips, etc. 1 year on upholstery, 2 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on major mechanical components - guide rods, plates, bearings, etc. 1 year on minor mechanical components - plate switches, cables, grips, etc. 1 year on upholstery.
PLATFORMS	1 year conditional warranty to cover material defects due to material or workmanship. 1 year labor. Bumper plates must be used. Lower pads must be rotated every six months on SVA Platform.	1 year conditional warranty to cover material defects due to material or workmanship. 1 year labor. Bumper plates must be used. Lower pads must be rotated every six months on SVA Platform.	1 year conditional warranty to cover material defects due to material or workmanship. 1 year labor. Bumper plates must be used. Lower pads must be rotated every six months on SVA Platform.	1 year conditional warranty to cover material defects due to material or workmanship. 1 year labor. Bumper plates must be used. Lower pads must be rotated every six months on SVA Platform.	1 year conditional warranty to cover material defects due to material or workmanship. Bumper plates must be used. Lower pads must be rotated every six months on SVA Platform.
FUNCTIONAL RIGS, BAG RACKS , STORAGE RACKS	Limited 10 year warranty on structural frame not including coatings, 5 years parts on attachments - shelving, pullup bars, targets, etc., 1 year on minor mechanical components - hardware, grips, etc., 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on attachments - shelving, pullup bars, targets, etc., 3 year on minor mechanical components - hardware, grips, etc., 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 10 years parts on attachments - shelving, pullup bars, targets, etc., 10 years on minor mechanical components - hardware, grips, etc., 3 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on attachments - shelving, pullup bars, targets, etc., 1 year on minor mechanical components - hardware, grips, etc., 2 years labor.	Limited 10 year warranty on structural frame not including coatings, 5 years parts on attachments - shelving, pullup bars, targets, etc., 1 year on minor mechanical components - hardware, grips, etc.
FREE WEIGHTS	Limited 10 year warranty on olympic bars not including bearings and circlips. Limited 5 year warranty on urethane plates, urethane dumbbells, urethane barbells. 1 year parts on chrome beauty bells and olympic bar bearings and circlips.	Limited 10 year warranty on olympic bars not including bearings and circlips. Limited 5 year warranty on urethane plates, urethane dumbbells, urethane barbells. 1 year parts on chrome beauty bells and olympic bar bearings and circlips.	Limited 10 year warranty on olympic bars not including bearings and circlips. Limited 5 year warranty on urethane plates, urethane dumbbells, urethane barbells. 1 year parts on chrome beauty bells and olympic bar bearings and circlips.	Limited 10 year warranty on olympic bars not including bearings and circlips. Limited 5 year warranty on urethane plates, urethane dumbbells, urethane barbells. 1 year parts on chrome beauty bells and olympic bar bearings and circlips.	Limited 10 year warranty on olympic bars not including bearings and circlips. Limited 5 year warranty on urethane plates, urethane dumbbells, urethane barbells. 1 year parts on chrome beauty bells and olympic bar bearings and circlips.
FUNCTIONAL IMPACT TRAINING ACCESSORIES	Limited 1 year warranty against manufacturer defects on kettlebells, rubber dumbbells, rubber bumper plates, plyoboxes, FIT olympic bars, agility ladders, heavy bags.Limited 180 day warranty on Kevlar accessories. Limited 90 day warranty against manufacturer defects on medicine balls, slam balls, sand bags, dummies, magnets, mats, rollers, hurdles, dots, sliders, suspension trainers, olympic rings, HIIT Bench, ropes, collars, bands, Neo FIT Bells	Limited 1 year warranty against manufacturer defects on kettlebells, rubber dumbbells, rubber bumper plates, plyoboxes, FIT olympic bars, agility ladders, heavy bags. Limited 180 day warranty on Kevlar accessories. Limited 90 day warranty against manufacturer defects on medicine balls, slam balls, sand bags, dummies, magnets, mats, rollers, hurdles, dots, sliders, suspension trainers, olympic rings, HIIT Bench, ropes, collars, bands, Neo FIT Bells	Limited 1 year warranty against manufacturer defects on kettlebells, rubber dumbbells, rubber bumper plates, plyoboxes, FIT olympic bars, agility ladders, heavy bags. Limited 180 day warranty on Kevlar accessories. Limited 90 day warranty against manufacturer defects on medicine balls, slam balls, sand bags, dummies, magnets, mats, rollers, hurdles, dots, sliders, suspension trainers, olympic rings, HIIT Bench, ropes, collars, bands, Neo FIT Bells	Limited 1 year warranty against manufacturer defects on kettlebells, rubber dumbbells, rubber bumper plates, plyoboxes, FIT olympic bars, agility ladders, heavy bags.Limited 180 day warranty on Kevlar accessories. Limited 90 day warranty against manufacturer defects on medicine balls, slam balls, sand bags, dummies, magnets, mats, rollers, hurdles, dots, sliders, suspension trainers, olympic rings, HIIT Bench, ropes, collars, bands, Neo FIT Bells	Limited 1 year warranty against manufacturer defects on kettlebells, rubber dumbbells, rubber bumper plates, plyoboxes, FIT olympic bars, agility ladders, heavy bags.Limited 180 day warranty on Kevlar accessories. Limited 90 day warranty against manufacturer defects on medicine balls, slam balls, sand bags, dummies, magnets, mats, rollers, hurdles, dots, sliders, suspension trainers, olympic rings, HIIT Bench, ropes, collars, bands, Neo FIT Bells
PILATES					
REORMERS	Limited 10 year warranty on structural frame not including coatings, 5 year warranty on gear bar and foot bars, 1 year on springs, straps, ropes, etc., 1 year on upholstery, 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 year warranty on gear bar and foot bars, 1 year on springs, straps, ropes, etc., 1 year on upholstery, 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 year warranty on gear bar and foot bars, 1 year on springs, straps, ropes, etc., 1 year on upholstery, 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 year warranty on gear bar and foot bars, 1 year on springs, straps, ropes, etc., 1 year on upholstery, 1 year labor.	Limited 10 year warranty on structural frame not including coatings, 5 year warranty on gear bar and foot bars, 1 year on springs, straps, ropes, etc., 1 year on upholstery, 1 year labor.
GROUP CYCLING					
GROUP CYCLE BIKES	Limited 10 year warranty on structural frame not including coatings, all other components and accessories** purchased with a bike order are warranted for 2 years parts and 1 year labor. 10 year warranty on belts.	Limited 10 year warranty on structural frame not including coatings, all other components and accessories** purchased with a bike order are warranted for 3 years parts and 3 years labor. 10 year warranty on belts.	Limited 10 year warranty on structural frame not including coatings, all other components and accessories** purchased with a bike order are warranted for 10 years parts and 3 years labor. 10 year warranty on belts.	Limited 10 year warranty on structural frame not including coatings, all other components and accessories** purchased with a bike order are warranted for 2 years parts and 2 years labor. 10 year warranty on belts.	Limited 10 year warranty on structural frame not including coatings, all other components warranted for 2 years parts. 10 year warranty on belts.

*Wear items include treadmill belts and decks. **Accessories include consoles, pedals, and custom add-ons. *** Light Commercial use is defined as non dues paying facilities with < 8 hours/day usage. Updated 1/2025