Warranty Policy

We stand behind every Force USA product. These warranties only apply to products purchased in the United States and supersede the factory warranty listed in the owner's manual.

The liability of Force USA under this warranty shall be limited solely to the repair or replacement of the product within the warranty period. Force USA warrants each new product to the original purchaser only.

This Force USA warranty covers only failures due to structural, cable, pulley, and workmanship defects when the product is operated under normal conditions and properly maintained. It does not cover damage during transport/delivery, or failure due to misuse, abuse, neglect, misapplication, alteration, or improper assembly of the product.

The replacement or repair provided under the Force USA warranty is the user's responsibility, and the customer will be responsible for any freight charges. Force USA will not be liable for any consequential damages or breach of any implied warranty on the Force USA fitness equipment range. Force USA reserves the right to provide reconditioned parts and/or to request a return and repair of existing defective parts on the Force USA product.

Home Warranty

Applies to equipment used exclusively in a private indoor home setting by home occupants. Examples include basements, garages, and workout rooms located inside a home, condo, or townhome.

- Lifetime (Frame)
- 10 years (Moving Parts)
- 1 year (Upholstery & Attachments)

All products come standard with a home warranty. Use of home rated products in commercial settings voids the warranty.

Commercial Warranty

Applies to select equipment used in semi-private or public nonresidential facilities. Monthly fees may or may not be charged. Examples include: commercial gyms, firehouses, hotels, personal training studios, and apartment complexes.

- Limited Lifetime (Frame)
- 5 years (Moving Parts)
- 6 months (Upholstery & Attachments)
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Use of commercial products in residential settings automatically activates the home warranty outlined above.

Commercial Grade Products:

- C20 All-In-One Trainer
- Functional Trainer Rack
- Tandem Tower
- G15 Pro All-In-One Trainer
- G20 Pro All-In-One Trainer
- X15 Pro Multi Trainer
- X20 Pro Multi Trainer
- Pro FID Bench
- Ultimate Leg Press Hack Squat Combo
- Solitude Abdominal / Back Extension Machine
- Solitude Abductor / Adductor Machine
- Solitude Assisted Chin-Up / Dip Machine
- Solitude Bicep / Tricep Machine
- Solitude Lat Pulldown / Seated Row Machine
- Solitude Leg Extension / Leg Curl Machine
- Solitude Leg Press Machine / Calf Raise
- Solitude Rear Deltoid / Pec Fly Machine

Disclaimed Warranties

TO THE MAXIMUM EXTENT ALLOWED BY LAW, ALL WARRANTIES, INCLUDING BUT NOT LIMITED TO EXPRESS WARRANTY, IMPLIED WARRANTY, WARRANTY OF MERCHANTABILITY, FITNESS FOR PARTICULAR PURPOSE AND WARRANTY OF NON-INFRINGEMENT OF INTELLECTUAL PROPERTY, ARE EXPRESSLY EXCLUDED TO THE MAXIMUM EXTENT PERMITTED BY LAW; AND FORCE USA NEITHER ASSUMES NOR AUTHORIZES ANY PERSON OR ENTITY TO ASSUME FOR IT ANY DUTY, OBLIGATION OR LIABILITY IN CONNECTION WITH ITS PRODUCTS. FORCE USA HEREBY DISCLAIMS AND HAS ABSOLUTELY NO

LIABILITY FOR ANY AND ALL ACTS OF THIRD PARTIES, INCLUDING DEALERS, ASSEMBLERS, OR MAINTENANCE PROVIDERS. IN THE EVENT OF A CLAIM OR A DISPUTE INVOLVING FORCE USA OR ITS SUBSIDIARY, THE VENUE SHALL BE SALT LAKE COUNTY IN THE STATE OF UTAH. UTAH STATE LAWS AND APPLICABLE FEDERAL LAWS SHALL APPLY AND GOVERN THE DISPUTE. THE MAXIMUM RECOVERY UNDER ANY CLAIM AGAINST FORCE USA SHALL BE STRICTLY LIMITED TO THE PURCHASE PRICE OF THE DEFECTIVE PART. FORCE USA SHALL NOT BE RESPONSIBLE FOR ANY DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO, ANY CONSEQUENTIAL DAMAGES, INCIDENTAL DAMAGES, DAMAGES FOR THE LOSS OF TIME, LOSS OF EARNINGS, COMMERCIAL LOSS, LOSS OF ECONOMIC OPPORTUNITY AND THE LIKE.

Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights that vary from State to State. Force USA does not and has not authorized any person or entity to create for it any other obligation, promise, duty or obligation in connection with this Product.