Warranty

This warranty counts for Private and Commercial Use.

The manufacturer of all NOHrD labelled products, WaterRower GmbH in Germany, will replace or repair at its factory in Nordhorn (D) or in a nominated service centre any NOHrD products or NOHrD component found to be defective in material or workmanship for a period of ONE (1) YEAR from the date of initial shipment by WaterRower Inc./GmbH. The Warranty is Upgradeable to a TWO (2) Years on all Components and TWO(2) Years on all Wooden Components by registering your NOHrD product within the first year of purchase.

This warranty will be invalid if in the opinion of WaterRower Inc/GmbH the claim has been caused by:
(a) accident, abuse, misuse, misapplication or as a result of any modification other than by WaterRower Inc./ GmbH;
(b) deterioration due to normal wear and tear (c) improper preventive maintenance steps as described in the NOHrD manual.

Return of the NOHrD products or NOHrD component to WaterRower's GmbH factory in Germany or to a nominated service centre (WaterRower Inc.) will be the responsibility of the claimant.

The NOHrD product or component should be packed to protect it from damage; WaterRower Inc. / GmbH will not be responsible for any damage which may occur during shipment. Postage should be prepaid and the package should contain the claimant's name, address and telephone number, a description of the problem, and proof of purchase.

WaterRower Inc/ GmbH will return the NOHrD product or NOHrD component to the claimant at its (WaterRower Inc/ GmbH) expense except in the case where the warranty has been deemed invalid. In the event that the warranty is found to have been invalidated, then the costs of such investigation, repair and any associated shipping costs shall be borne by the claimant.

This warranty is not transferable. WaterRower Inc/ GmbH warrants against any defective NOHrD spare part received from WaterRower Inc/ GmbH or any authorized dealer for a period of NINETY (90) DAYS after the date of shipment.

WaterRower GmbH shall not be liable for any direct, consequential, incidental indirect or special damages under this warranty, or any implied warranty.

The warranty described in this paragraph shall be in lieu of any other warranty, express or implied, including but not limited to, any implied warranty of merchantability or fitness for a particular purpose. The term of this warranty does not affect or prejudice the statutory rights of a consumer, neither does it limit or exclude any liability for death or personal injury caused by WaterRower Inc/ GmbH negligence.